

# Much Feedback Has Been Gathered from the Community Collaborative

- Moving Forward Survey in Q4 2022
- Voices from the Frontlines: A Chorus of COVID Insight Report
- Feedback on Transformational Plan Sept. 2023 CC Meeting
- Mural Board activity during Jan. 2024 CC Meeting



*And the themes are relatively consistent!*

# Nine Broad Themes from Mural Board Activity (Jan CC Meeting)

What actions would you prioritize to improve health and advance equity in YOUR community?

- Which actions should the Community Collaborative take?
- Which actions should the Dept of Health take?

Deepen Language Accessibility

Improve Access to Public Health Messaging

Build on Community Expertise

Better Understand Community Needs

Improve Functioning of Community Collaborative

Build Trust

Extend Public Health Infrastructure

Partner Beyond Health

Create Supportive Funding Environment

# Nine Broad Themes from Mural Board

## Theme

## Illustrative Feedback

Deepen Language Accessibility	Improve Access to Public Health Messaging	<ul style="list-style-type: none"> <li>• Improve Language Access - Nahuatl, Zapoteco, Swahili, other immigrant populations with limited access</li> <li>• Translating written documents along with videos in multiple languages for outreach</li> <li>• Black community, we need accurate information to combat misinformation</li> <li>• The community collaborative can organize and run health events to inform their community of resources available</li> </ul>
Build on Community Expertise	Better Understand Community Needs	<ul style="list-style-type: none"> <li>• Trusted messengers to help community members overcome language and cultural barriers.</li> <li>• Outreach to Latino community to increase engagement." Too many Latinos stay in the shadows.</li> <li>• Provide more data to help illuminate health disparities amongst BIPOC/NHPI communities rural communities: both</li> </ul>
Improve Functioning of Community Collaborative	Build Trust	<ul style="list-style-type: none"> <li>• Assure that we have representation from all demographics in WA State</li> <li>• Connect CC feedback to action taken (transparency &amp; accountability) – DOH</li> <li>• The community collaborative work on how to build trust between members and health systems. Or at least bridging the gap between the two.</li> </ul>
Extend Public Health Infrastructure	Partner Beyond Health	<ul style="list-style-type: none"> <li>• Train more Community health workers from African immigrants with money to support those trained CHW</li> <li>• those ppl w/chronic conditions - facilities where they can perform physical activities - dancing, walkouts, way to reach community - used to do in country of origin, walking, etc.</li> <li>• Addressing provider burnout is crucial, as burn-out healthcare professionals face challenges in effectively bridging gaps in both healthcare and communities.</li> </ul>
Create Supportive Funding Environment		<ul style="list-style-type: none"> <li>• Remove Competitive Nature in Grant Funding. We cannot collaborate if we are competing for funding.</li> <li>• Continue to support programs that directly reach community - DOH</li> <li>• (DOH) Remove reimbursement funding: it creates a financial accessibility barriers</li> <li>• Continuous funding for equity-based positions/tasks (not just project duration)</li> </ul>

# Questions to Consider

---

- How should we seek additional feedback from the Community Collaborative?
- How can we partner around the feedback we heard?
- What other next steps should we be considering?