

We Typically Do Not Say	What to Say Instead
Hearing impaired	Deaf, hard-of-hearing (e.g., child who is deaf or hard of hearing), hearing level. We never say “hearing impaired.”
	Decreased hearing levels
	Hearing differences
Hearing loss	Deaf, hard-of-hearing (e.g., child who is deaf or hard of hearing), hearing level
“Failed” hearing screen	Referred
	Did not pass
Diagnosed (as a medical term; understand the term is necessary to qualify children for services)	Hearing levels were “identified”
Treatment	Care
Normal hearing, abnormal	Typical hearing, hearing diverse, DHH
Early intervention services	Early support services or ESIT services
Communication modalities or communication options	Communication opportunities