



SYNDEMIC NAVIGATION LEARNING COLLABORATIVE- NOVEMBER 2024



Agenda

- Provide Update
- Provide Reminders
- DOH / PrEP DAP Updates
- Agency Updates
- Anything else?*

Provide Updates

The primary changes include:

- Progress Logs → Services Provided:
- Addition of new supportive service linkage options that align with syndemic navigation outcomes (see above).
- Removal of PrEP-specific navigation options- navigation is captured just as navigation services (not always linked to PrEP access).
- ***Note that our PrEP Services Cascade variable options are still there so please continue to accurately document PrEP Provider Linkages, PrEP Rx Obtained, and PrEP Initiations.*

- Insurance Enrollment
- Insurance Navigation/Coordination
- Link to PrEP Provider (Confirmed)
- Linkage to Case Management (Positive)
- Linkage to Other Supportive Services - Behavioral Health Services
- Linkage to Other Supportive Services - Culturally-Specific Services
- Linkage to Other Supportive Services - Employment Services
- Linkage to Other Supportive Services - Housing Services
- Linkage to Other Supportive Services - Other Social Services
- Linkage to Other Supportive Services - Substance Use Services
- Linkage to Other Supportive Services- Cervical or Anal Cancer Screening
- Linkage to Other Supportive Services- Doxy PEP
- Linkage to Other Supportive Services- Food & Nutrition
- Linkage to Other Supportive Services- Gender Affirming Care
- Linkage to Other Supportive Services- Harm Reduction Services
- Linkage to Other Supportive Services- HBV Treatment/Care
- Linkage to Other Supportive Services- HCV Treatment/Care
- Linkage to Other Supportive Services- HIV PEP
- Linkage to Other Supportive Services- Medication for Opioid Use Disorder
- Linkage to Other Supportive Services- Mpox Services
- Linkage to Other Supportive Services- Overdose Education & Naloxone
- Linkage to Other Supportive Services- Reproductive Healthcare
- Linkage to Other Supportive Services- Sexual Health Education
- Linkage to Other Supportive Services- STI Treatment
- Linkage to Other Supportive Services- Substance Use Disorder Treatment Services
- Linkage to Other Supportive Services- Syringe Service Program or Other Services Supporti
- Linkage to Other Supportive Services- Vaccine Access
- Navigation Services- Benefits Navigation
- Navigation Services- Intake Assessment
- Navigation Services- Medication Adherence Counseling
- Navigation Services- Service Plan
- Navigation Services- Service Plan Review/Update
- Pharmacy Referral Support
- PrEP Education - Individual
- PrEP Initiated (Confirmed)
- PrEP Restart
- PrEP Rx Obtained (Confirmed)
- PrEP Stoppage

Guidance Documents

- ❑ Reminder that prevention guidance documents can be accessed on [OID Syndemic Portal](#).
- ❑ Syndemic Navigation Services Guidelines have been updated to reflect these changes

Guidance Documents

[EvalWeb Data Variable Set](#)

[Identifying Testing Sites Template](#)

[Integrated Testing Compliance Checklist](#)

[Syndemic Service Navigation Guidelines](#)

[Test Event Template](#)

[2021 Nonclinical HIV Testing Guidelines](#)

[Rapid Testing Cheat Sheets](#)

[PrEP DAP Virtual Signature Fillable Form - English](#)

[PrEP DAP Virtual Signature Fillable Form - Spanish](#)

Please review Service Definitions and reach out if you have any questions.

PrEP Services Cascade

- **Link to PrEP Provider (Confirmed)**
 - Successful linkage of client of client to PrEP Provider. *Note: this must be confirmed by client or provider.*
- **PrEP Rx Obtained (Confirmed)**
 - Client obtained PrEP prescription from Provider. *Note: this must be confirmed by client or provider.*
- **PrEP Initiated (Confirmed)**
 - Successful initiation of PrEP by client. *Note: this must be confirmed by client or provider.*
- **PrEP Stoppage**
 - Confirmation from client that they decided to stop utilizing PrEP. *Note: this must be confirmed by client or provider.*
- **PrEP Restart**
 - Confirmation from client that they decided to restart PrEP after indicating that they have stopped utilizing PrEP for a period of time. *Note: this must be confirmed by client or provider.*

Entering Services in Provide

Services are entered in two ways:

- **Progress Logs** = **Minutes based** = **Syndemic Services** service category
- **Services Provided** = **Dollar/Unit based** = **Syndemic Services** service category

| | | | |
|------------------|-------------------|----------------------|-------------------------------|
| Progress Log | Syndemic Services | Email Contact | State General Fund - Syndemic |
| Progress Log | Syndemic Services | Face to Face Contact | State General Fund - Syndemic |
| Progress Log | Syndemic Services | Telephone Contact | State General Fund - Syndemic |
| Progress Log | Syndemic Services | Text Message Contact | State General Fund - Syndemic |
| Service Provided | Syndemic Services | Bus Voucher | State General Fund - Syndemic |
| Service Provided | Syndemic Services | Gas Card | State General Fund - Syndemic |
| Service Provided | Syndemic Services | Incentive | State General Fund - Syndemic |
| Service Provided | Syndemic Services | Ride Share | State General Fund - Syndemic |

Reminder to hit 'COMPLETE' to submit PL!

Progress Logs

1. Complete all required (*) fields
 - Adjust Service **Date** if needed
 - Add **Minutes**
 - Enter **Contact Category = Syndemic Services**
 - Select **Contact Type**
 - Enter **Service(s)** field– multi check is available
 - Enter **Brief Description**
 - Enter **Full Description** (optional)
2. To share, click **share** (and other agencies with informed consent to work with client can see service)
3. When finished click **Complete**
 - Forgetting to click **Complete** limits service from being counted in reporting

NOTE: If you give a monetary service, gas card for example, document it as a **Service Provided** not a Progress Log

The screenshot displays the 'Provide Enterprise' software interface for a Progress Log. The title bar reads 'Provide Enterprise - [Progress Log For Peter Pan]' and 'Fake client'. The menu bar includes 'File', 'Find', 'View', 'Actions', 'Tools', 'Reports', 'Windows', and 'Help'. The toolbar contains 'Close', 'Complete', 'Get Sample Text', 'Share', and 'Link to Client Profile'. The main form is titled 'Progress Log : Peter Pan ()' and 'Test Agency - PAHR Services : Kelse Kwaiser/data [04/09/2024]'. It has tabs for 'Summary', 'Appointments', 'Labs', 'Referrals', and 'Services'. The 'Summary' tab is active, showing fields for 'Share' (No), 'Status' (In Progress), 'Provider' (Kelse Kwaiser), 'Date' (04/09/2024), 'Minutes', 'Contact Category', 'Contact Type', 'Funding Source', 'Service(s)', 'Brief Description', and 'Full Description'. The 'Full Description' field is a large text area at the bottom.

Complete Care Team Tab

Provide Enterprise - [Client Profile For Peter Pan] Fake Client

File Find View Actions Tools Reports Windows Help

Close ABC [Navigation Icons] Edit [Status Icons] Create View Action Print

Client Profile : Peter Pan ()
WA Department of Health - PrEP DAP : Test User/PAHR [08/21/2018]

Profile Demo Residence Mail **Care Team** Auth Reps Household Income Medical Benefits Insurance Enroll Eligibility

PrEP Prescriber [?] Arthur Abbott
Prevention Navigator Agency [?]
Prevention Navigator [?]
Preferred Pharmacy [?]
Secondary Pharmacy [?]

Client Service Profiles

[Icons] New Client Service Profile Record

| Status | Effective | Deleted | Agency Client ID | Agency / | Program / | First Service Date | Last Service D |
|--------|------------|---------|------------------|-------------|---------------|--------------------|----------------|
| Open | 2018/08/22 | N | | Test Agency | PAHR Services | 2018/08/21 | 2018/08/30 |

Client Service Category Profiles

[Icons] New Client Service Category Profile Record

| Status | Effective / | Deleted | Agency / | Service Category / | Assigned Provider | Last Service Date |
|--------|-------------|---------|-------------|--------------------|-------------------|-------------------|
| Open | 2024/04/09 | N | Test Agency | Syndemic Services | | |

Provider Relationships

[Icons] Add Provider Relationship Record

| Status / | Relationship / | Provider / | Deleted |
|----------|--------------------|---------------|---------|
| Active | Syndemic Navigator | Kelse Kwaiser | N |

Tells the DOH PrEP Dap team who the client is receiving services from

Tells the data system this client is open to your organization

Tells the data system what services you are funded to deliver to clients

Tells the data system who is working with the client and fills up views to see 'my clients'

DOH & PrEP DAP Updates

Agency Updates

Upcoming Learning Collaborative Calls:

- January 8: Integrated Testing
- February 12: Syndemic Navigation

Thank you!



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