



Feature Comparison

MyWABenefits and the Washington Connection (WaCon) Client Benefit Account are both great resources for customers.

Use the chart below to understand the similarities and differences.

Feature	 MYWA BENEFITS	 Client Benefit Account
Account Creation (able to create an account)	Head of Household, Spouse, Authorized Representative, Address Confidentiality Program participants, and people without an SSN	Head of Household and Community Partners
Real-Time Data	Up to 24-hour delay	✓
Mobile-Friendly	✓	✗
Languages Available	English, Spanish, Russian	English, Spanish
Programs Supported	Food, Cash, Classic Medicaid, Long-Term Care Services	Food, Cash, Classic Medicaid, Long-Term Care Services, Child Care
Additional Benefit Details	Medical Premiums, Cost of Care, Spenddown Amount & Expenses	✗
Application Status	Pending, Approved, Denied, Closed, Interview & Verification Details	Pending, Approved, Denied, Closed
Mid-Certification Review	✓ (see status)	✓ (submit and see status)
Eligibility Review Status	✓	✓
Current Eligibility	✓ (12 months of history)	✓ (4 months of history)
View Documents Submitted	✗	✓ (if submitted in WaCon)
Status of Documents	✗	✓
Text & Email Notifications	✓	✗