Feedback for Washington state government from the Community Collaborative

POSITIVE FEEDBACK

- Appreciate the opportunity and space for the conversation.

- Just being able to have this conversation and understanding the tenor in which we're having this conversation is so unique in Washington.

- Good to see different layers of government out in community (local, county, state). We need to see you and feel like we know you. This gives community hope to feel like we are part of the solution.

- Related to data, we put out a Community Health Assessment report every three years that pulls quantitative and qualitative data on cancer incidence, mortality and risk behaviors. That report and others we have worked on can be found online at   https://www.fredhutch.org/en/research/institutes-networks-ircs/ocoe/reports.html

- There so much data at the agencies and community levels – which is fantastic.

ASPIRATIONS FOR GOVERNMENT

- **DATA**

  o Paralysis on data sharing agreements then nothing moves. How can we shift this? DOH and HCA seemingly need to talk more. How can we help with this so community can get what they need?

  o How can communities WORK with government teams to make sense of the data and complement it with stories from around the state? It's an opportunity to make that connection with the data to be so much deeper and granular for community to be actionable

  o What does that data look like? Data sovereignty? "Traditional ways" of utilizing data has harmed community in the past. What other ways can we collect info that may be needed while being sensitive to community needs? Please share conversations at agencies around this.

  o Do the agencies have a common set of indicators w/ agreed definitions and metrics (in contracting, in grant apps, etc.)? Why or why not?

- o We also talked about how OSPI has a report card where you can see the health of every school in the state. We would have to agree on a common metric of what wellbeing is and then figure out who tracks what and where it is kept and analyzed.

- o A lot of data being collected, would like to see those data used more collaboratively. DSHS has workers collecting data – would like to see it shared out.

- o Data from smaller divisions in government agencies may not be contributing larger data.

- **CONTRACTS/GRANTS**

  - o Please introduce micro-grants/rapid response grants for urgent needs in between grant cycles.

  - o Which agencies are or aren't co-creating priorities w/ communities **before** RFP's are created to make sure grants address real needs?

- **AGENCY COLLABORATION**

  - o Need to collaborate more to know who has what to share across the board and make available for people. Rather than reinvent wheel, please share and use information to further develop programs and services. Who is doing this?

  - o We may work in our lanes, cross-collaboration and information sharing is important because well-being and social determinants of health cut across health issues.

  - o Addressing wellbeing helps resiliency and helps people bounce back from disasters or things that may be disasters for an individual or family (a cancer diagnosis). Working toward improving well-being for all helps us all in our work.

  - o Our group talked about how much duplication there is in government. Can we have frameworks and trainings that are used across government agencies so we are pulling in the same direction?

  - o Same communities are impacted by these issues in which multiple agencies serve.

- o Create incentives for agencies to collaborate. NOT to just meet, but to collaborate.

- o Better communication across all agencies in general needs to happen. Seems like everyone reports 'up'. We need to report sideways, down, up, and every which way. ESPECIALLY now.

- o How can we create more of a hub-and-spoke kind of concept to share information or connection points that really lead to action?

- o We recognize agencies have a devotion to stay in their lanes of work which is getting in the way of meeting the needs of Washingtonians.

  - ▪ How are agencies and their leaders creating the connective tissue to rid themselves of this bureaucracy? They are in their own ways.

  - ▪ Who is doing this well?

- **ENGAGEMENT**

  - o Continue to use focus groups or zoom sessions to determine needs for the state as the needs seem to change on the daily.

  - o Listening sessions have been super effective. Data collected should not go into a black hole which happens frequently. We would like to see dashboard on what has been communicated by communities to government in one place. So often there is overlap with the issues from Commerce, to DOH, to DSHS, to HCA to OSPI to Ag or DOR. Would love a report back on how you are working together.

  - o Surveys to CBOs to track progress on short- or long-term progress are used with all the agencies...not just one.

  - o Each agency does engagement differently. Some are transactional. Some are really meaningful. Who is doing a cross walk so we can see the differences? Then agencies can use this and learn from the bright spots to more effectively deliver services.

- **OTHER**

  - o Focus on mental health.

  - o We know you (government) are in response mode. Please be aspirational as we are hearing a lot of gloom and doom. Give us hope.

- We need a focus on rural efforts – care, access, employment, livelihood. Who will lead this from government?

- I don't see the social work aspect of meeting the needs of Washingtonians from the state. As a social worker, we wrap around the person or family with multiple ways to meet their needs. Often, families or individuals need more than one thing. Government agencies meet ONE need. This isn't life. Each agency does what they do, but there isn't wrap around support structures in the state to meet the needs of Washingtonians. Are you willing to try to shift YOUR system to meet the needs of Washingtonians? This will improve health and well-being.

- Community partners are over-burdened and under supported.

- Need to address how do we protect and mitigate and secure and shore up – more foundational issues.

- None of us hold the complete story. Partners are overwhelmed with the number of people that are out there trying to help across Washington State. I feel like there are so many fabulous organizations, and as I find them here and there, there are tons of them, but we are in massive disarray