

Kein Jipaň ko ilo Ien Kōm̄m̄mao



Ñe kwoj kōnnaan ippān client kake wā, aorōk ñan bwebwenato kake ta eo ej kōjjeļā ki er, jipaň er im kautiej ṁanit eo aer.

Kememej ñan:

- **BŌK MELIM** jen client eo am ṁōkta jen kōnnaan kake wā ko: "Kwoj ke konan kōṁṁōṁ kake waween an wā ṁaroň jipaň eok im ro kwoj iakwe er"
- **JAB KŌJERBAĽE** naan ko remaroň kōmman bwe ren eñjake aer: Jab kōjerbaļe "uwea," "ej aikuj" ak "ejelok bar kelet."
- **TŌL KŌN AENŌM̄MAN**, bwe client eo am en jab eñjake jāj kōn eñjake ko an: "Ej EMAN ñan an wōr kajjitōk kake wā. Iṁaroň kate io ñan uwaak er."

Juon ien kōm̄m̄mao eo ejeraaṁṁan emaroň:

- **LALE ALIKKAR KO.** Ñan waanjoňak: Wā ko rej waween eo eman tata ñan kōjbarok eok māke jen eloň nañinmej ko im kadiklok kauwōtata in nañinmej."
- **KWALOK AORŌK IN WĀ KO ÑAN JUON ARMEJ.** Ñan waanjoňak: "Iṁaroň loe ke kwoj abṁōṁṁō kake ājmour eo an baamle ao m. Wā ko remaroň jipaň bobrae eok im er jen nañinmej."
- **KOBAIKI BWEBWENATO KO AM MĀKE IM BWEBWENATO IN ROJĀŅ KO KAKE WĀ.** Ñan waanjoňak: "Iaar kelet in bōk wā kinke ikar jab konan bōk nañinmej ilo ao pād turim lollap eo jema im ajri ro nejū. Ij ṁōṁṁōṁ kake kelet eo aō."



Errein ej jōt waween an ien kōm̄m̄mao ko ṁaroň kōmman.

Waween kōḡōḡo ippān:

Juon client eo ejjab konan wā.



CHW: Ilukkun ḡōḡōḡo kōn ao ḡaroḡ bar loe yuk rainin. Ejet am mour ḡaantak?

Client: Eman ao pād. Ak komro kōrā eo ippā kar bōk COVID jōt allōḡ emootlok im jekar jab kōmman jōt jermal.

CHW: Jolok bōd kōn ao roḡ kake. Ta eo kwar kōmmāne ien eo kwar COVID-19?

Client: Jekar pād wōt mweo im kakije.

CHW: Iḡōḡōḡo bwe eman am pād kio. Imaroḡ ke kajjitōk ḡe emōj am bōk wā ko rekāāl?

Client: Ijjab tōmak ilo er. Ij lōmḡak mennin bobrae ko jen lal ekajoor lak jen wā ko.

CHW: Emōj am ke wā?

Client: Aet, ak ejjab ilo yiiō ko rej kab jemlōk.

CHW: Ij loe. Kwomaroḡ ke kwalok ḡan io elaplōk?

Client: Armej eo ḡōttā eaar ba ḡan io ke wā rej kōmman bwe en laplōk am naḡinmej.

CHW: Mooḡ ke jōt armej rej eḡjake an wōr men eo ej walok ḡan er, ak emokaj aer jako. Kwoj ke kwon ḡe inij kwalok jōt meḡeḡe kōn waween an wā bobrae im jejjot kutien aer jermal?

Client: Ejjab lukkun tok limo iō.

CHW: Imeḡeḡe. Elaḡe kwoj konan kōḡōḡo kake wā ilju jeklaj, inij ḡōḡōḡo in. Ewi *waween* am dāpij an eman ājmour eo am?

Client: Ij emourur im ij kajeoḡ kajimwe ao ḡōḡā.

CHW: Loore wōt ḡwil ko remman ḡan ājmour. Im ḡe kwoj konan ekatak elaplōk kake waween an wā bobrae eok im baamle eo am jen bōk naḡinmej, imaroḡ konnaan elaplok kake.

Ien kōḡḡao in e jeraamḡan kinke ej:

- Kwalok im rojāḡ ḡwil ko remman ḡan ājmour elaplōk jen wā
- Uwaak abḡōḡo ko kake ta ko rej walok elikin bōk wā im an armej jelōt kelet
- Pād wōt ilo an konan kōmman jemjera im kajḡot
- Ej kūr client eo ḡan pād wōt ilo an tōpar elaplōk ien bwebwenato



Waween kōḡōḡo ippān:

Juon client eo ewōr in abḡōḡō in kōjbarok kake wā ko.



CHW: Ejet am mour ḡaantak?

Client: Ejañin eman ao mour.

CHW: Worrōr, ak eita?

Client: Ej kab moj ao nañinmej in būlu.

CHW: Jolok bōd kōn ao roñ kake. Imaroñ ke kajjitōk ñe emōj am bōk wā ko rekāāl, ekoba wā in būlu?

Client: Ijjab !ōmnak ij aikuj wā ko.

CHW: Kwojjam eñjake ne?

Client: Ij roñ ke remaroñ kōmman bwe en laplok am nañinmej.

CHW: Imeḡeḡe abḡōḡō ne am. Wā ko rej waween eo ej jejjet kutien an bobrae eok jen eloñ nañinmej ko. Kwomaroñ eñjake ta ko rej walok elikin juon wā, ak ej immune system eo am ej jermal ñan kōjbarok eok.

Ewōr ke bar men eo kwoj abḡōḡō kake?

Client: Imaroñ jab jermal ñe inij nañinmej elikin ao bōk wā.

CHW: Nañinmej ko rej waḡok ekkā aer dik im rej jako iuḡwin juon ak ruo raan. Jōt armej ro rejjab bōk wā remaroñ nañinmej ilo ien aitok lak im jab pād ilo jikin jermal.

Client: Oh, ijjab konan.

CHW: Kwoj ke konan elaplok meḡeḡe kake wā ko kwomaroñ konan bōk?

Client: Enij eman, kommol.

CHW: Mōḡan! Im ij pād elañe ewōr elaplok am kajjitōk ak abḡōḡō ko.

Ien kōḡḡao in e jeraaḡḡan kinke ej:

- Jinoe ilo am kajnōt, lelok kajjitōk ñan client eo kake ājmour eo an im ñe eaar bōk wā ḡōkta lak
- Kwalok meḡeḡe ko remoo! ikkijen science
- Ej konan jipañ client eo kōmman buñtōn ko tokelik im ñan bōk wā
- Ej kūr client eo ñan pād wōt ilo an tōpar elaplok ien bwebwenato



Waween kōṅōṅo ippān:

Juon client eo ewōr an baamle killep im ejjab lukkun jellā kake wā ko.



CHW: Ejet am mour?

Client: Ilakkar inepata kake juon ien an baamle kōṅok waloñtak.

CHW: Ta bulān ko am?

Client: Aolepen baamle eo aō renij pād ilo mweo imōm. Ajri ro, bubu ro, aolep.

CHW: Joñan in kwoj reiṃaanṅok ñan an aolep pād ippān doon! Āinwot am jellā, armej elapṅok aer maroñ nañinmej ñe rej itotak ak eñjake inepata.

Kwoj ke inepata kake am ak an ro jōt bōk nañinmej?

Client: Jidik. Āinwot eitin aolep ien ij bōk nañinmej ñe jej aolep ippān doon, im ijjab maroñ jolok eloñlok awa in jermal.

CHW: Eman ke ippām ñe inij kajjitōk ñe emōj am bōk aolep wā ko?

Client: Ijjab jellā ñe emōj aō. Etke?

CHW: Wā ko rej waween eo eman tata ilo am bobrae eok māke jen nañinmej. Ej bar bobrae ajri ro, rūtto ro im ro rejjab maroñ bōk wā bwe ren jab nañinmej.

Client: Ijjab jellā wā ta ko inij aikuji.

CHW: Iṃaroñ kwalok meṅeṅe kake wā ko rej rojāñ bwe kwon ṃaroñ kajjitōk ippān taktō ao am kake.

Client: Enij jipañ, kommol.

CHW: Kin jouj! Kwomaroñ ba ñan io aolep iien elañe kwonij aikuji jabdewōt.

Ien kōṃṃao in e jeraamṃan kinke ej:

- Jinoe kake kajjitōk ko rejjab uwaak kake aet ak jab wōt ak aikuji elapṅok kōmelele ñan an client eo kwalok
- Ekoba meṅeṅe ko remool ikkijen an ajedeed nañinmej
- Ej jipañ client eo kōṃṃan am māke kelet ilo an kwalok an jejjot kutien an jermal wā ko
- Ej kūr client eo ñan pād wōt ilo an tōpar elapṅok ien bwebwenato



Waween kōnōṅō ippān:

Juon client eo apañ an bōk jipañ ikkijen ājmour.



Client: Ebwe an to ao jañin taktō.

CHW: Oh, mool ke? Ak eita?

Client: Ejelok ao injuron, im ijañin etal. Ijañin bar loe juon taktō eo ej kōjberbaḷe kajin eo aō. Ak ijjab lukkun konan nañinmej yiiō in.

CHW: Imeḷeḷe. Epen ñe ej ejelok injuron in ājmour. Imaroñ rojāñ waj waween am maroñ bōk wōt jipañ ikkijen ājmour.

Imaroñ ke kajjitōk ñe emōj am wā?

Client: Ij lōmnak kwoj aikuj injuron ñan bōk wā.

CHW: Eloñ wā ko remaroñ kōmman ilo an ejelok injuron ak ilo jidik wōt ak ejelok wonāān. Kwomaroñ bar bōk er ilo juon jikin kauno ilo jukjukin pād eo am ak jiiKin ko kwojjab aikuj kōmman appointment.

Client: Eman ñan jellā. Ak ejelok wao wa, im ijjab maroñ tal ñan jabdewōt appointment. Im baj eo ejjab ettor ilo turin jikin jokwe eo aō.

CHW: Ewōr doulul ko rej leḷok ial ilo ejelok wonāān ñan jikin appointment ko, im jermal ko rej leḷok ukok ilo ejelok wonāān.

Client: Enij jipañ. Ñaat eo remaroñ jipañ?

CHW: Ejelok ao lukkun uwaak kio, ak imaroñ lale im kōjjeḷā ki eok. Ewōr ke juon ien eo eman imaroñ jilkinwaj meḷeḷe ko?

Client: Jabdewōt iien enij eman!

CHW: EKWE! Ñe imaroñ bōk meḷeḷe ko am ñan tōpar eok, inij jilkinwaj.

Ien kōmṁao in e jeraamṁan kinke ej:

- Ej kwalok an meḷeḷe kake jekjek eo client eo ej pād ie
- Ej kwalok uwaak ko
- Ej kajjitōk melim ñan kwalok elapḷok meḷeḷe tokelik
- Ej kōjjeḷā client eo kake jermal ko rebellok
- Kajjitōk melim ñan lelok meḷeḷe

